

# Program Schedule

08:30 – 09:00	Registration & breakfast	
09:00 – 09:10	Inauguration and welcome	Dr. Gitanjali Batmanabane
09:10 – 09:40	Lead talk: Patient Safety: Core component of quality healthcare	Prof. T.S.Ravikumar
09:40 – 09:50	Interaction	
09:50 – 10:10	Sentinel events: What you can't see won't hurt	Dr. Vikram Kashyap
10:10 – 10:20	Interaction	
10:20 – 10:40	Hospital Infection Control: Can we do what we should be doing?	Dr. Reba Kanungo
10:40 – 10:50	Interaction	
10:50 – 11:10	Managing facilities for a safe hospital	Dr. Jawahar SK Pillai
11:10 – 11:20	Interaction	
11:30 – 11:40	Tea & Snacks	
11:40 – 12:00	Surgical Safety and Real-time Patient Experience of Care Portal	Prof. T.S.Ravikumar
12:00 – 12:10	Interaction	
12:10 – 12:25	Medication safety	Dr. Gitanjali Batmanabane
12:25 – 12:30	Interaction	
12:30 – 14:00	Panel discussion	All faculty will be panellists. Moderator: Dr.B.Gitanjali
14:00 – 15:00	Lunch	
15:00 – 15:30	Quality is fundamental for Universal Health Coverage	Prof. Ashish K. Jha
15:30 – 15:40	Interaction	
15:40 – 16:00	Global Lessons in Building Quality Health Systems: The Centrality of Culture and Communication	Dr. Sarthak Das
16:00 – 16:10	Interaction	
16:10 – 17:00	Pecha Kucha	Participants - 10 speakers, each speaker talking about his/her own experience in any aspect related to patient safety
17:00 – 18:00	Personal Narratives learning from our mistakes	Faculty
18:00	Feedback	Programme ends