

Notice Inviting Tender

for

Supply & Installation of Fowler Beds

At

AIIMS, Bhubaneswar



No	DME Stage	Start Date & Time
1.	NIT No.	J-11048(003)/2016-17/S&P(02)
2.	NIT Issue Date	16-01-2017
3.	Last Date of Submission	08-02-2017, 12.00 P.M
4.	Tender opening date (Technical bid)	08-02-2017, 15.00 P.M

**All India Institute of Medical Sciences,
Bhubaneswar**

All India Institute of Medical Sciences, Bhubaneswar
“Supply & Installation of Fowler Beds at AIIMS, Bhubaneswar”

All India Institute of Medical Sciences (AIIMS), Bhubaneswar, Odisha, an apex healthcare institute, established by an Act of Parliament under aegis of Ministry of Health & Family Welfare, Government of India, invites sealed tenders in two-bid system for **Supply & Installation of Fowler Beds at the Hospital**. Interested tenderer are requested to quote their best offer along with complete details of specifications, terms & conditions.

The interested Companies/Firms/Agencies are required to submit the technical and financial bid separately. The bids in Sealed **Cover-I** containing “**Technical Bid**” and Sealed **Cover-II** containing “**Financial Bid**” should be placed in a third sealed cover super scribes “**Tender for Supply & Installation of Fowler Beds at AIIMS, Bhubaneswar**” and should reach at the office of “**The Administrative Officer, AIIMS, Sijua, Bhubaneswar (Odisha) - 751019**”, on or before 12.00hr on 08-02-2017. The bid received after due date and time will not be entertained whatsoever may be the reason. The technical bids shall be opened on the same day at 03.00 PM at AIIMS, Bhubaneswar. In the event of any of the above mentioned date being declared as a holiday / closed day, the tenders will be opened on the next working day at the appointed time. The date of opening of financial bid of technically qualified agencies will be uploaded in the official website of AIIMS Bhubaneswar and no Paper Publication shall be made for this.

The tender document containing technical bid form, financial bid form, technical description/specification & item and terms & conditions can be downloaded from website www.aiimsbhubaneswar.edu.in. The bidders should enclose a Demand Draft for Rs.3000.00 (Rupees three thousand only) (non-refundable) in favour of “**AIIMS, Bhubaneswar**”, payable at Bhubaneswar along with their technical bid in the **Cover-I “Technical Bid”** towards Tender Fee. The bid security (EMD) as per schedule below should also be paid in the form of DD/BG drawn in favour of “**AIIMS, Bhubaneswar**” payable at Bhubaneswar and will be placed in **Cover-I** with Technical Bid. The Tender Documents are not transferable. The EMD of unsuccessful Bidder shall be refunded in due course as mentioned under the Terms & Conditions.

Schedule No	Name of the Item	Quantity (Approx)	Tender document Cost (In Rs.)	EMD Total Cost (In Rs.)
A	Flower Beds	280	3,000/-	3,00,000/-

Any future clarification and/or corrigendum(s) shall be communicated through Administrative Officer on the AIIMS, Bhubaneswar website:
www.aiimsbhubaneswar.edu.in.

Administrative Officer
AIIMS, Bhubaneswar

Terms & Conditions:

1. **Earnest Money Deposit:** The bidder shall be required to submit the Earnest Money Deposit (EMD) for an amount as per Schedule above by way of demand drafts/BG only and Rs. 3,000/- as tender fees. (TENDERS NOT ACCOMPANIED WITH EMD/BID SECURITY AND TENDER FEES ALONGWITH THE TECHNICAL BID SHALL BE SUMMARILY REJECTED). The demand drafts/BG shall be drawn in favour of “**All India Institute of Medical Sciences, Bhubaneswar**”. The demand drafts for earnest money deposit must be enclosed in the envelope containing the technical bid.

The EMD of the successful bidder shall be returned after the successful completion of contract / order and for unsuccessful bidder(s) it would be returned after award of the contract. Bid(s) received without demand drafts of EMD shall be liable for rejection.

The firms who are registered with National Small Industries Corporation (NSIC) are exempted EMD (Copy of registration must be provided along with).

2. **Rate:** Rates should be quoted in Indian Rupees (INR) on F.O.R destination Basis i.e. at AIIMS, Bhubaneswar, Odisha, Inclusive of all the Charges, with break-ups as:

- Basic Cost.
- VAT /CST as applicable.
- Total Cost (F.O.R at AIIMS Bhubaneswar).

3. **Validity:** The quoted rates must be valid for a period for 180 days from the date of closing of the tender. The overall offer for the assignment and bidder(s) quoted price shall remain unchanged during the period of validity. If the bidder quoted the validity shorter than the required period, the same will be treated as unresponsive and it may be rejected.

In case the tenderer withdraws, modifies or change his offer during the validity period, the bid is liable to be rejected and the earnest money deposit shall be forfeited without assigning any reason thereof. The tenderer should also be ready to extend the validity, if required, without changing any terms, conditions etc. of their original tender on mutual consent.

4. **Warranty / Guarantee:** Bid must be quoted with five (05) year comprehensive on-site warranty / guarantee and it will be started from the date of the satisfactory installation & commissioning of goods, against the defect of any manufacturing, workmanship and poor quality of the components. Vendor would submit list of spares required for running the machine along with its cost. During the warranty and CMC period the supplier/ company should provide a minimum of 04 (four) preventive maintenance as routine services. After sales services must be provided in the city of installation. In situations requiring service or repair of the unit outside the city of installation, the expenditure on the account of this will have to be borne by the supplier.

5. **Uptime guarantee:** The firm should provide uptime guarantee of 95% during warranty and CMC period, with acceptance of the penalty clause in case of failure of the equipment.

6. **Downtime penalty Clause**

During the comprehensive warranty period, the guarantee uptime of 95% of 365 days will be ensured. In case the down time exceeds the 5% limit penalty of extension of guaranty period by two days for each additional day of down time will be enforced. The vendor must undertake to supply all spares for optimal upkeep of the equipment for at least **FIVE YEARS** after handing over the unit to the Institute.

If accessories/other attachment of the system are procured from the third party, then the vendor must produce cost of accessory/other attachment and the CMC from the third party separately along with the main offer and the third party will have to sign the CMC with the Institute if required.

The principal supplier or their service partners are required to submit a certificate that they have satisfactory service arrangements and fully trained staff available to support the uptime guarantee.

7. **FALL CLAUSE**

If, at any time, during the said period, the supplier reduces the said prices of such Stores/Equipment

or sales such stores to any other person/organization/Institution at a price lower than the price charged, he shall forthwith notify such reduction or sale to the Director, All India Institute of Medical Sciences (AIIMS) Bhubaneswar and the price payable for the Stores supplied after the date of coming into force of such reduction or sale shall stand correspondingly reduced.

The supplier shall furnish the following certificate to the Administration Officer, at the time of agreement.

"I/We certify that the Stores of description identical to the Stores supplied to the Institute under the contract against the Tender herein have not been offered/sold by me/us to any other person/organization/Institution upto the date of bill date of completion of supplies against all supply orders placed during the currency of the tender/rate contract at the price lower than that charges to the institute under contract against the tender".

- 8. Delivery & Installation:** All the goods ordered shall be delivered & installed within 4 weeks from the date of issuing the purchase order. All the aspects of safe delivery, installation and commissioning shall be the exclusive responsibility of the supplier.

If the supplier fails to deliver, install and commission the goods on or before the stipulated date, then a penalty at the rate of 0.5% per week or part thereof shall be levied subject to maximum of 10% of the total order value for the period exceeding 3 days from the stipulated date.

- 9. Performance Security:** The supplier shall be required to submit the performance security in the form of irrevocable Bank Guarantee (BG) / or Fixed Deposit Receipt (FDR) issued by any Nationalised Bank for an amount of which is equal to the 10% of the order value and should be kept valid for a period of 30 days beyond completion of all the contractual obligation including CMC period.

10. Payment Term:

- 70% payment of the total order value shall be released after successful installation & commissioning of the ordered goods against submission of the test report.
- Balance 30% of the order value shall be released within one month after successful functioning of the equipment basing upon the report of satisfactory functioning from the user department.

- 11.** Bidder shall submit a copy of the tender document and addenda thereto, if any, with each page of the document signed and stamped, to confirm the acceptance of the entire terms & conditions as mentioned in the tender enquiry document.

- 12.** Signed & stamped compliance sheet of the technical specification of the goods with technical printed literature must be enclosed with the bid.

- 13.** After due evaluation of the bid(s) the Institute may award the contract to the lowest evaluated responsive tenderer.

- 14.** Conditional bid will be treated as unresponsive and it may be rejected.

- 15. The Institute reserves the right to accept in part or in full or reject any or more quotation(s) without assigning any reasons or cancel the tendering process and reject all quotations at any time prior to award of contract, without incurring any liability, whatsoever to the affected bidder or bidder(s).**

16. **TENDER EVALUATION**

Tenders evaluation will be done in **two stages**:

- a. **Technical bid and**
- b. **Financial bid.**

Each bid to be submitted in separate sealed envelopes super-scribes as “Technical Bid” and “Price Bid” respectively. All these 2 envelopes along with envelope containing EMD should be put in another envelope marked as “**Tender for Supply & Installation of Fowler Beds for AIIMS, Bhubaneswar**” sealed with sealing wax.

TECHNICAL BID:

The firm should submit the technical bid in a sealed cover separately super-scribes “**Tender for Supply & Installation of Fowler Beds**” along with Name and address of the Bidder. Technical bid should contain:

- a. The name of items with specification and makes/brands of the items, name of manufacturer & address must be enclosed.
- b. Literature and catalogues in support of items quoted must be enclosed.
- c. Whether the items quoted is as per specification, if not the statement of deviation (Parameter wise) from the tender technical specification must be enclosed.
- d. Details about-
 - i. Past experience (in years).
 - ii. Spares & services after the sale of the equipment.
- e. Undertaking for providing CMC for 5 years after 5 years Warranty
- f. Undertaking by manufacturer of equipment for servicing the equipment & supply of spare parts whenever required at least for 5 years after completion of warranty/Guaranty.
- g. Name, Address, Phone & Fax No. of Service Centre at Bhubaneswar or nearby.

The Committee constituted for the purpose will technically evaluate the items on the basis of specification as per Annexure I, make/brand quoted; literature enclosed, sample submitted wherever asked, the authority from manufacturer for the item etc. The Tenders accepted technically will only be considered for price evaluation (price bid). Price should not be quoted with technical bid, otherwise the tender will be rejected without any correspondence.

Financial BID:

Financial Bid prescribed in Annexure-III should be submitted in a separate sealed envelope super-scribed with the words “**Price Bid for Tender for Supply & Installation of Fowler Beds**” along with Name and address of the Bidder. The price should be as indicated under Para Clause-2 of the terms & conditions. The rates quoted in ambiguous terms such as “Freight on actual basis” or “Taxes as applicable extra” or “Packing forwarding extra” will render the bid liable for rejection irrespective of its gradation in respect of lump sum prices quoted.

17. **Applicable Law:**

- The contract shall be governed by the laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such Commercial dealings / processing.
- Any disputes are subject to exclusive jurisdiction of Competent Court and Forum in Bhubaneswar, Odisha, India only.
- The Arbitration shall be held in accordance with the provisions of the Arbitration and Conciliation Act, 1996 and the venue of arbitration shall be at Bhubaneswar. The decision of the Arbitrator shall be final and binding on both the parties.
- Force Majeure: Any delay due to Force Majeure will be attributable to the supplier unless provided through recorded evidence.

(Signature of the Tenderer) Seal.

ELIGIBILITY CRITERIA

1. Manufacturers or their authorized dealers/Indian subsidiaries/direct importers having a place of business in any of the States of India are eligible to participate in this tender.
2. The bidder/manufacture of the equipment offered should be in the business of the supply and installation of same / similar equipment for the last three calendar years.
3. (a) The **manufacturer** should have completed at least three nos. installations of the quoted items in Govt. / Reputed Pvt. Institutions / Hospitals in India. The installations mentioned by the manufacturer in their offer must be functional and performance certificate for the same issued by the user concerned also be attached with the offer.

(b) The bids quoted as the **authorized representative** of the manufacturer meeting the above criteria 03(a) should have also supplied and installed at least one installation of the quoted items in Govt. / Pvt. Institutions / Hospitals in India in last three years from the last date of submission of tender. The installations mentioned by the authorized representative in their offer must be functional and performance certificate for the same issued by the user concerned also be attached with the offer.
4. The firm should be registered with Commercial Tax department.
5. The Bidder (manufacturer or their authorized agent) should have had average annual financial turnover of **Rs. One Crore during the last three years ending 31st march 2016.**
6. Bidders should have the capability to attend repairs of the equipments within the time mentioned in this bidding document and who are willing to provide stand by equipment or replace the faulty equipment if the repair/down time extends beyond **48 hours** from the time of reporting of the fault within the **next 72 hours** (total down time should not exceed 4 days in one instance). The bidders should have the capability to ensure the uptime mentioned in this document (Documentary proof shall be submitted on the after sales facilities and expertise of the bidder.)
7. Bids of a firm/company that has been blacklisted by All India Institute of Medical Sciences – Bhubaneswar or blacklisted/debarred by any other State / Central Government's organization shall not be entertained.

Note: Notwithstanding anything stated above, the Institute reserves the right to assess the Bidder's capability and capacity to perform the contract satisfactorily before deciding on award of contract, and circumstances warrant such an assessment in the overall interest of the purchaser.

The Institute reserves the right to ask for a free demonstration of the quoted equipment at a predetermined place acceptable to the purchaser of technical acceptability as per the tender specification, before opening of the price Bid.

I / We have read the eligibility criteria as mentioned above.

(Signature of the Tenderer) Seal.

Address.

Telephone No

Email Id.

Technical Specification

Fowler Beds

****AIIMS Bhubaneswar authorities reserve the full rights to increase/decrease the quantity of items either side in the time of award of tender/concurrency period of this Rate Contract as per its actual requirement. The quantities mentioned below in this tender against each item are only indicative/tentative in nature. Any item or quantity mentioned herein are liable to increase or decrease.***

FOWLER BED with Four Section Mattress with 4” thick PU Foam of 40 Density



This is only a representative/indicative picture. It does not exactly meet the specifications mentioned below:

Specification :

1. Should have four sections. Top flat platform should be made of perforated CRC sheet of thickness of 18G or better.
2. Bed frame must be sturdy and stable to support weight of at least 200 kg. The frame structure should be made up of at least 18 G CR C, rectangular / circular pipe of 100 mm X 30 mm.
3. Bed frame mounted on trolley base made up of 100mmx30mm CR C rectangular pipe of 18 gauge.
4. All adjustments for fowler position must be obtained from crank shaft, manually operated with stainless steel foldable handle on both the shaft.
5. The finished bed must be rust proof, pretreated and epoxy powder coated painting.
6. The bed should have telescopic side rails of stainless steel of 22 Gauge with spring loaded locking arrangement on both sides.
7. Should have easily removable head and foot panels made up of ABS plastic.

8. Fowler bed should be of following dimension:
 - a. Mattress area of Length 2000 to 2010 m m X Width 900 to 910mm
 - b. Height: - 500 to 550mm (without mattress)
 - c. Should have strong & good quality Swivel Castor Wheels of 125 to 150 mm diameter with breaks on both sides for stabilized position.
9. There should be suitable buffer mechanism to avoid hitting of the bed to the wall.
10. Should have provision of fixing suitable rod for hanging intravenous / irrigation fluid bottle on both sides at head end and foot end. Each bed should be supplied with 2 nos. good quality telescopic I.V. rods.
11. Should have hooks on bed frame on both side for holding urine / drainage bag (at least 4 Nos.in each bed).
12. Each bed must be quoted with one no. mattress of dimension (200 cm X 90 cm) with Washable cover of lasting quality. The mattress should be made of high density foam of 100mm thickness.

I/ We have fully read the requirement list mentioned above.

(Signature of the Tenderer) Seal.
Address.
Telephone No
Email Id.

QUALITY CONTROL REQUIREMENTS

(Proforma for Fowler Beds Items and quality control employed by the manufacturer(s))

Tender Reference No.

Date of opening

Time

Name and address of the Bidder:

Note: All the following details shall relate to the manufacturer(s) for the Fowler Beds Items quoted for.

- 01 Name of the manufacturer
 - a. full postal address
 - b. full address of the premises
 - c. telegraphic address
 - d. telex number
 - e. telephone number
 - f. fax number
- 02 Plant and machinery details
- 03 Manufacturing process details
- 04 Monthly (single shift) production capacity of Fowler Beds Items quoted for
 - a. normal
 - b. maximum
- 05 Total annual turn-over (value in Rupees)
- 06 Quality control arrangement details
 - a. for incoming materials and bought-out components
 - b. for process control
 - c. for final product evaluation
- 07 Test certificate held
 - a type test
 - b BIS/ISO/BIFMA certification c CE/FDA approved d any other
- 08 Details of staff
 - a. technical
 - b. skilled
 - c. unskilled

Signature and Seal of the Bidder

TECHNICAL SPECIFICATIONS

GENERAL SPECIFICATIONS

Note 1: The tenderer is to provide the required details, information, confirmations, etc. accordingly failing which it's tender is liable to be ignored. The Bidder shall provide in its tender the required as well as the relevant documents like technical data, literature, drawings etc. to establish that the Fowler Beds Items and services offered in the tender fully conform to the Fowler Beds Items and services specified by the purchaser in the Tender Enquiry documents. For this purpose the Bidder shall also provide a clause-by-clause commentary on the technical specifications and other technical details incorporated by the purchaser in the Tender Enquiry documents to establish technical responsiveness of the Fowler Beds Items and services offered in its tender duly indicating relevant page numbers in the product literature.

Note 2 : All metal Structure would be treated by seven tanks process for Powder Coating Paint i.e. Digressing (1st Tank), Water Rinsing (2nd Tank), Dirusting By Acid (3rd Tank), Water rinsing (4th Tank), Phosphating (5th Tank), Water Rinsing (6th Tank), Passivation (7th Tank) respectively with non-electrolytic deep process to produce a protective oxide coating for smooth surface with matt finish anticorrosive automated powder Coating Paint of thickness 40-60 microns and over baked for high resistance to scratch, Chemical, thermal and mechanical stress. Open ends of the steel pipes would be covered by Nylon caps and buffers.

Note 3: Wherever plywood are required BWR termite proof ISO 9000:14001 grade ISI marked hot pressed commercial ply of the desired thickness should be used.

Note 4: Wherever springs are required the suppliers should supply this furniture with Heavy Duty springs of desired thickness.

Note 5: The picture provided in the specification is for illustration purposes only and not to scale.

Note 6: Warranty:

Five Year on-site replacement Warranty as per Conditions of Contract of the Tender Enquiry document for complete Stores from the date of recording of acceptance of stores at site.

Note 7: After Sales Service:

After sales service should be available at the city of Hospital/Institution/Medical College on 24 (hrs) X 7 (days) X 365 (days) basis. Complaints should be attended properly. The service should be provided directly by the supplier or his authorised agent whose details shall be provided to the purchaser/consignee within one month from the date of award of contract.

Note 8: WATCH AND WARD

The supplier shall be responsible for watch and ward of all the works, equipment and various materials till complete handing over the works.

Note 9: The following standards shall apply wherever applicable:

IS 2202	Wooden flush door shutters (solid core type) particle board face panels and hard (part 2) board face panels.
(Part-I)	Operations and workmanship
(Part 2)	Schedule
IS 2380	Methods of test for wood particle boards.
IS 5437	Figured, rolled and wired glass
IS 14900	Transparent float glass-specifications.

IS 277	Galvanized steel sheets (Plain or corrugated).
IS 737	Specification for wrought aluminium and aluminium alloy sheet and strips for general engineering purpose.
IS 801	Code of practice for use of cold formed light gauge steel structural members in general building construction.
IS 7178	Technical supply conditions for tapping screw.
IS 8183	Bonded mineral wool.
IS 12118	Two parts polysulphide.
IS 12823, 1990	PLB, Pre-laminated particle board.
IS 13871, 1993	Powder coating specification.
IS 3087, 1985	Specification for wood particle boards for general purpose.
IS 2046, 1995	Decorative thermosetting synthetic resin banded laminated sheets specification.

INTERNATIONAL STANDARDS

AS1365	Standards for steel manufacturing
AS 1397	A steel sheet & steel hot-dipped zinc coated or aluminium zinc coated.
AS/NZS 2728	Pre finished/pre painted sheet metal product for interior/exterior building applications-performance requirement.
AS3566	Self drilling screws for building and construction industry.

Note 10: LIST OF RECOMMENDED MAKES OR MATERIALS FURNITURE WORKS

S. No	Material	Approved Make
1.	Paint	ICI/Asian Paints/Berger/Jenson & Nicholson/Nerolac /Jotun, MRF
2.	Float Glass/ toughened glass	Modi Guard/Indo Asahi/Pilkington, St. Gobain
3.	Expansion Bolts	1. Hilti 2. Fischer
4.	Glazing Sealant	1. Dow Corning 2. GE Sealant 3. Wacker
5.	Plastic Laminated Board/medium Density Fibre Board	1. Nuwad 2. Duratuff 3. Shirdi
6.	Resin based Adhesive	1. Fevicol 2. Vamicol
7.	Pin-Up Board	1. Sitatex 2. Novapan 3. Greenlam 4. Marino
8.	Fire Retardant Paint	1. Navair 2. Viper

9.	SS/Chrome Coated Hardware	1. Earl Bihari Pvt. Ltd. (EBCO) 2. Dorset 3. Ar Kay.
10.	Laminate	Sitatex/Novapan/Greenlam/ Marino
11.	Aluminium Alloy Extruded section	1. Hindalco 2. Indalco 3. Jindal 4. Nalco
12.	Post Form Laminate	1. Sitatex 2. Novapan 3. Greenlam 4. Marino
13.	Fabric Protection	Fabguard / Scotchguard as approved
14.	Locks	Locks should be made of brass levers & lock springs should be made of phosphorous bronze. Lock keys shall be fabricated out of blank stainless steel sheets. Make - Godrej / Dorset ML-101/ Hettich / EBCO or equivalent with separate keyhole ring.
	Pivots, Handle bars etc.	Dorma, Dorset or equivalent in SS finish
16.	Brass/powder coated Hardware	Jarods, Palladium, Parmar, Earl Bihari, EBCO / as approved
17.	Pre-laminated Particle Board (Exterior Grade)	1. Sitatex 2. Novapan 3. Greenlam 4. Marino

(Signature of the Tenderer)

Seal.

Address.

Telephone No

Email Id.

Annexure-II

Inviting of sealed quotations for supply and Installation of Fowler Beds at AIIMS, Bhubaneswar

TECHNICAL BID

S.No.	Details of the Firm/Bidder	Document Submitted (Yes/No)	If yes, provide reference page number
A	Name & Address of the manufacturer and their authorised dealers / distributors/Agency with phone number, email, name and telephone/mobile		
B	Specify your firm/company is a manufacturer/ authorised dealer/ distributor/ Agency		
C	Name of Proprietor/Partner/Managing Director/Director.		
D	Name and address of service centre near by Bhubaneswar. (To be submitted in letter head)		
E	Whether the firm is a registered firm Yes/No (attached copy of certificate)		
F	PAN No. (enclose the attested copy of PAN Card)		
G	CST / VAT No. (enclose the attested copy of VAT Certificate)		
H	Please attach balance sheet [<i>duly certified by Chartered Accountant for last three (3) years</i>] (2013-14, 2014-15, 2015-16)		
I	Please attach copy of last Return of Income Tax (2013-14, 2014-15, 2015-16)		
J	Please submit details of case with the police / Court of law against the Proprietor/firm/partner or the Company (Agency). Indicate any convictions in the past against the Company/firm/partner. Also submit that proprietor/firm has never been black listed by any organization. Also furnish detail of arbitration cases if any. <i>To be submitted through affidavit</i>		
K	Have you previously supplied these items to any government private organization? If yes, attach the relevant poof. <i>(Also provide an affidavit that you have not quoted the price higher than previously supplied any government institute)</i>		
L	Whether the firm has enclosed the Bank Draft / Pay Order / Banker's cheque of Rs.3,00,000/- as Earnest Money Deposit. Rs 3,000/- as Tender Fees, Please mention detail.		
M	Whether the Firm/Agency has signed each and every page of Tender/NIT		
N	Manufacturer's authorisation form		
N	Any other information, if necessary		

(Signature of the Tenderer & Seal)

Annexure-III

Financial Bid

(To be submitted on the letterhead of the company / firm)

Sl. No	Item No / Name	Quantity	Rate Per Unit	Vat/Taxes etc	Amount
1.	Fowler Bed	280 Nos.			

1. I/We have gone through the terms & conditions as stipulated in the tender enquiry document and confirm to accept and abide the same.
2. No other charges would be payable by the Institute.

(Signature of the Tenderer)Seal.
Address.
Telephone No
Email Id.

ANNEXURE – “IV”

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT PRICES SCHEDULE

S. No.	Item No / Description	1 st Yr.	2 nd Yr.	3 rd Yr.	4 th Yr.	5 th Yr.	Total Comprehensive Annual Maintenance Contract over a period of five years after expiry of warranty period of five years from the date of successful installation. (J = C+D+E+F+G)
A	B	C	D	E	F	G	J
1.	Item No : Name of the Equipment: Make: Model: Qty.:						

- a) The rate of Comprehensive Annual Maintenance Contract as mentioned above should cover the Complete System. Complete System should include the basic unit and allied supporting components to be supplied by the bidder along with basic unit.
- b) Preventive maintenance visit: Four Maintenance visits at regular interval for usual maintenance & supervision failing which 25% of the contract amount per visit would be deducted as penalty.
- c) Break down maintenance visit: As & when required
- d) Response Time: within 24 Hours
- e) Uptime Guarantee: 95% of 365 days
- f) The above-mentioned charges should include labour charges for maintenance and breakdown visits per year, spares, accessories and all type of consumables required for the maintenance of the supplied items. If any spares / consumables / accessories etc. are not covered under above-mentioned charges; it should be clearly mentioned with frequency of replacement and with rate. The validity of rate of such items should also be mentioned clearly. What will be the rate of escalation on the quoted rate after expiry of the validity of rate of such item must be mentioned.
- g) Payment of Comprehensive Annual Maintenance Contract would be made on half yearly basis after completion of work and satisfactory working report. In no case, advance payment is to be considered.

(Signature of the Tenderer)Seal.