

Notice Inviting e-Tender For

Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.



अखिलभारतीयआयुर्विज्ञानसंस्थान,
All India Institute of Medical Sciences
Engineering Department, Bhubaneswar (Odisha)-751019
www.aiimsbhubaneswar.nic.in

NIT No.	:	<u>AIIMS/BBSR/ENGG. / ELECT. /25 /2026</u>
Estimated Cost	:	Rs. 78,62,704.00
EMD	:	2% of the Estimated Value
Issue Date	:	08/08/2026
Last date of submission	:	15/ 08/2026 (18.00 hours)
Completion Period	:	3 years

“Certified that, this tender document contains **39 pages** only”.

**Executive Engineer (Electrical)
AIIMS, Bhubaneswar**

Government of India, Ministry of Health & Family Welfare, AIIMS, Bhubaneswar

Name of Work :	Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.	
NIT No.	<u>AIIMS/BBSR/ENGG. /ELECT. /25 /2026</u>	
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ALL INDIA INSTITUTE OF MEDICAL SCIENCE, BHUBANESWAR
NOTICE INVITING e-TENDER

(a)	Name of Work	Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.
(b)	Tender No.	<u>AIIMS/BBSR/ENGG. /ELECT. /25/2026</u>
(c)	Estimated Cost	Rs. 78,62,704.00 (Rupees Seventy-Eight Lakhs Sixty-Two Thousand Seven Hundred Four only)
(e)	Earnest Money Deposit (EMD)	2% of the Estimated Value.
(f)	Performance Security (Bank Guarantee)	@ 5% of the Estimated cost put to tender (ECPT) or contract amount whichever is higher. In case quoted amount is lesser than 80% of ECPT, the bidder shall be required to submit Additional Performance Guarantee (APG) equivalent to the difference between the 80% amount of the ECPT and quoted amount.
(g)	Security Deposit	2.5% of the Tendered Value.
(h)	Tender documents will be Issued From	As per e-Tendering Portal of AIIMS Bhubaneswar http://www.aiimsbhubanewar.nic.in and CPP Portal www.eprocure.gov.in for downloading/ participating
(i)	Last Date, Time & Place of Submission	By 15/ 08/2026 (18.00 hours) through online.
(j)	Date, Time for opening of Tender (Technical Bid and Financial Bid)	On 17 /08/2026 at 12:00 Hours.

1. The indenting Bidder must read the Terms & conditions of AIIMS, Bhubaneswar carefully. He/They should only submit his/her/their bid if he/she/they consider himself/themselves eligible and he/she/they is/are in possession of all the documents required.

2. Information and Instructions for bidders posted on website shall form part of bid document.

3. The Bid documents consisting of specifications, the schedule of quantities of various types of items to be executed and the set of terms & conditions of the contract to be complied with and other necessary documents can be seen and downloaded from website www.aiimsbhubaneswar.nic.in or <https://eprocure.gov.in/eprocure/app>.

Executive Engineer (Electrical)
AIIMS, Bhubaneswar

INFORMATION AND INSTRUCTIONS TO BIDDERS FOR e-TENDERING

The Executive Engineer (Electrical) AIIMS, Bhubaneswar, (Phone - **0674 2476083** , Email - **eeel@aiimsbhubaneswar.edu.in**) invites on behalf of Executive Director, AIIMS, Bhubaneswar, Percentage Rate Tender in Single bid system from **OEM/ authorized service provider of OEM** having successfully completed works of similar nature as per eligibility criteria for the following work.

Ser. No.	Description	Details
(a)	NIT No.	AIIM/BBSR/ENGG. /ELECT. /25/2026
(b)	Name of Work:	Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.
(c)	Estimated Cost	Rs. 78,62,704.00 (Rupees Seventy-Eight Lakhs Sixty-Two Thousand Seven Hundred Four only)
(d)	Earnest Money	2% of the Estimated Value.
(e)	Period of Completion	3 years
(f)	Last date and time of online submission of tender	By 15/ 08/2026 (18.00 hours) through online.
(g)	Time and date of online opening of Tender (Technical and financial Bid)	On 17 / 08 /2026 at 12:00 Hours.
(i)	Mode of submission of Tender	On Line. The original EMD should be deposited in the office of Executive Engineer (Electrical) within the period of bid submission along with a copy. Scanned copy of EMD also be uploaded to the e tendering website by the intending bidder up to the specified bid submission date and time.

- The intending bidder must read the terms and conditions of Tender document carefully. He should submit his bid if he considers himself eligible and he is in possession of all the certificates / documents required.
- Information and Instructions for bidders for e-tendering posted on website shall form part of bid document.
- The bid document consisting of NIT, plans, specifications, the schedule of quantities of various types of items to be executed and the set of terms and conditions of the contract to be complied with and other necessary documents can be seen and downloaded from <https://eprocure.gov.in/eprocure/app> or www.aiimsbhubaneswar.edu.in free of cost.
- For e-Tendering of this Tender, kindly visit website <https://eprocure.gov.in/eprocure/app> E-Tendering Portal: <https://eprocure.gov.in/cppp> For E-tendering Queries contact CPPP Help Desk.
- The intending bidders must have valid class-III digital signature to submit the bid.
- The e-tender Processing Fee for submission of bid shall be as per the guidelines of CPP portal.
- Copies of eligibility documents and Earnest Money Deposit as specified in the notice inviting tender shall be scanned and uploaded on the e-tendering website within the period of tender submission. Bidders can upload documents in the form of JPG format, PDF format and any other format as permissible by the e-tendering portal.
- Contractor must ensure to quote the percentage rate in Performa of quoting rates. In addition to this while selecting any of the cells a warning appears that if any cell is left blank the same shall be treated as "0". Therefore, if any cell is left blank and no rate is quoted by the bidder, rate of such item shall be

treated as "0" (zero). However, if a tenderer does not quote any percentage above/below on the total amount of the tender or any section /sub head in percentage rate tender or each item in item rate tender, the tenderer shall be treated as invalid and will not be considered as lowest tenderer.

9. GST on all materials as well as GST on Work Contract etc., or any other taxes applicable in respect of this contract shall be payable by the Contractor. Percentage rate quoted by him shall be inclusive of such taxes, levies etc and Government will not entertain any claim for reimbursement whatsoever in respect of the same. The percentage rates of the contract shall be inclusive of all taxes and levies and nothing extra shall be paid. Further the percentage rate quoted by the contractor shall be inclusive of labor welfare cess, water charges (if applicable), electricity charges (if applicable) and the same shall be recovered from the contractors' bills and will be remitted by the department.

10. After submission of bid online, it can be revised any number of times before specified time on last date of submission of bid. While submitting the revised bid, bidder can revise the rate of one or more item(s) any number of times (he need not re-enter rate of all the items) but before last time and date of submission of bid as notified.

11. Financial bids shall be opened online only for bidders for whom Earnest Money Deposit and other documents are found in order and who are found to be eligible to bid for work. On opening date, the bidder can login and see the bid opening process. After opening of bids, he will receive the competitor bid sheets.

12. If the contractor is found ineligible after opening of bids, his bid shall become invalid.

13. If any discrepancy is noticed between the eligibility documents as uploaded at the time of submission of bid and hard copies as submitted physically by the bidder, the bid shall become invalid.

14. ***The Bidders shall have to submit original documents for Earnest Money Deposit and self-certified copies of all the scanned and uploaded documents on same day of opening of tender in the office of Tender Opening Authority before online opening of e-Tender. List of Eligibility Documents to be scanned and uploaded within the period of bid submission: -***

- (a) EMD in favor of AIIMS, Bhubaneswar.
- (b) Appendix 'A to C' duly filled in and signed.
- (c) Certificates of Work Experience & Completion Certificate of Similar Work from Client not below the Rank of Executive Engineer or equivalent, as mentioned in Ser No - 4, Page No. – 8 refer under Eligibility Criteria. Work experience criteria is not applicable for OEM.
- (d) Certificate of Registration for GST.
- (e) Copy of PAN Card.
- (f) **Certificate of financial turnover of last 3 years duly certified from CA.**
- (g) Copies of undertaking.
- (i) Copies of ESI Registration
- (j) Copies of EPF Registration
- (k) Declarations to be given by the Tenderers (as per Page 07.)
- (l) OEM Authorization certificate.
- (l) Each page of the e-tender documents should be duly signed with seal otherwise the bid shall become invalid.

15. FRAUD AND CORRUPTION:

15.1 The Engineer-in-Charge will reject a proposal for award if he determines that the bidder recommended for award has been engaged in corrupt or fraudulent practices in competing for the contract in question. He will report to the Officer Inviting Bid / next higher authority.

15.2 Canvassing whether directly or indirectly, in connection with tenders is strictly prohibited tenders submitted by the contractors who resort to canvassing will be liable for rejection.

15.3 The Contractor shall be debarred for any period of time as decided by the AIIMS, Bhubaneswar Authority for the following reason-.

- (i) If the contractor submits false experience/completion certificates, **as mentioned in Ser. No. - 4(a), Page No. - 8 (refer under Eligibility Criteria)**. The department reserves the right to verify the particulars furnished by the applicant independently.
 - (ii) If the contractor fails to commence the work on or before the scheduled date stated in the work order.
 - (iii) Violates any important condition of contract.
16. The Technical Bid(s) shall be opened first by the Committee on by 12.00 Hours. The Financial Bid(s), whose Technical Bid) s found to be eligible, will be opened at the stipulated given time. After the evaluation of the Bid(s) AIIMS, Bhubaneswar will award the contract to the Lowest Evaluated Responsive Tenderer. Conditional Bid(s) will be treated as unresponsive and will be rejected.
17. Information & Instruction for Contractor will form Part of NIT.
18. To oversee the compliance under the Integrity pact, Shri Santanu Mukherjee, Ex-MD ,SBH has been appointed as Independent External Monitor (IEM) by the CVC for the AIIMS BHUBANESWAR. The contact address of IEM is as under:

Shri Santanu Mukherjee,
 Flat No-303, E-Tower,
 My Home ABHRA Opp. Inorbit Mall, Madhapur
 Hyderabad, Telengana-500032
 MOB NO-9866327000, 9951726000
 email ID : santanu96@gmail.com

Executive Engineer (Electrical)
 AIIMS, Bhubaneswar

DECLARATIONS TO BE GIVEN BY THE TENDERERS**It is to certify that: -**

(a) I /We have gone through GCC of CPWD amended up to the latest correction as available on website <https://eprocure.gov.in/eprocure/app> / www.aiimsbhubaneswar.edu.in or in the office of Superintendent Engineer and I/We agree with the terms and conditions of it and understood that it will form part of the agreement.

Date: _____

Signature of the Tenderer

(b) "I,S/o Shri resident of hereby certify that none of my Relative(s) as defined in Paragraph 14 of CPWD W-6 is/are employed in AIIMS Electrical Zone, Odisha. In case at any stage, it is found that the information given by me is false/incorrect, AIIMS shall have the absolute right to take any action as deemed fit without any prior intimation to me".

Date: _____

Signature of the Tenderer

NOTE: - (To be certified by all the partners in case of partnership firms, by all the Executive Directors in case of companies).

(c) "I/We undertake and confirm that eligible similar Work(s) has/have not been got executed through another contractor on back to back basis. Further, it is stated that, if such a violation comes to the notice of Department, then I/We shall be debarred for bidding in AIIMS in future forever. Also, if such a violation comes to the notice of AIIMS, Bhubaneswar before date of start of work, the Superintending Engineer shall be free to forfeit the entire amount of Performance Guarantee".

Date: _____

Signature of the Tenderer

GENERAL RULES & DIRECTIONS

The Executive Engineer (Electrical), AIIMS, Bhubaneswar invites on behalf of Executive Director, AIIMS, Bhubaneswar, **Percentage Rate Tender** from OEM or OEM Authorized agencies in **Single Bid system (Technical & Financial)** from eligible contractors of CPWD, AIIMS, MES, any central Govt, State Govt., PSU etc. having successfully completed works of similar nature as per eligibility criteria for the following work.

1. **Name of Work:** “**Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.**”
2. The work is estimated to cost **Rs. 78,62,704.00 (Rupees Seventy-Eight Lakhs Sixty-Two Thousand Seven Hundred Four only)**. The estimate, however, is given merely as a rough guide.
3. Intending Bidder is eligible to submit the bid provided he has definite proof from the appropriate authority, which shall be to the satisfaction of the competent authority of having satisfactorily completed similar works. The similar work means, **“SITC or CAMC of Passenger/Patient Bed/Commercial Lifts of any rating ”**
4. **Eligibility Criteria.** Indenting Bidder, who fulfill following requirement shall be eligible to apply: -
 - (a) Three (03) similar works each of value **not less than 40%** (i.e. for **Rs. 31,45,082/-**) of estimated cost put to tender or Two (02) similar works each of value **not less than 60%** (i.e. for **Rs. 47,17,622/-**) of estimated cost put to tender or one (01) similar work of value **not less than 80%** (i.e. for **Rs 62,90,163/-**) of estimated cost put to tender in **last 07 (Seven) Years ending 31st Apr 2025.**
 - (b) **The work experience criteria mentioned above is applicable for all agencies except OEM .**
 - (c) The Bidder should have registration up to date with **Employee Provident Fund (EPF) Commissioner** and **Employee State Insurance (ESI) Corporation.**
 - (d) The experience of similar work should be from Central Govt., State Govt., PSU and Autonomous Body.
 - (e) Agreements shall be drawn with the successful bidders for item/items on prescribed format. Bidders shall quote their rates as per various terms and conditions of the said form which will form part of the agreement.
 - (f) The bid document consisting of plans, specifications, the schedule of quantities of the various type of items to be executed and the set of terms & conditions of the contract to be complied with and other necessary documents.
 - (g) Conditional Bids shall not be considered and will be out-rightly rejected at the very first instance.
 - (h) **Average Annual Financial,** turnover during the last 3 years, ending **31st March 2025** should be more than 30% of the estimated cost.
5. **Preparation & Submission of Tender through Online.** **The Tender should be submitted in 02 (Two) parts i.e. Technical Bid and Financial Bid respectively.** The Technical and financial Bid should be sent by the Bidder through online for **“Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.”**
6. **Earnest Money Deposit.** The bidder shall be required to submit the Earnest Money Deposit (EMD) for an amount of **Rs. 1,57,300/- (Rupees One Lakh Fifty-Seven Thousand Three Hundred only)** by way of Demand Drafts. **Scanned Copy of the Demand Drafts must be uploaded and the original DD must be submitted** with the Technical Bid documents. Bid(s) received in tender without Demand Drafts of EMD will be rejected. The EMD of the successful Bidder shall be returned after the successful submission of Bank Guarantee/Annual Deposit and, for unsuccessful bidder(s) it would be returned after Award of the Contract.

There is no exemption of EMD submission for this work.

7. **Performance Guarantee.** The successful contractor will be required to furnish a Performance guarantee of **05% (Five Percent) of Contract Value** after receiving notification of award (LoA) in the form of Fixed Deposit Receipt or Bank Guarantee from any Nationalized Bank (as per clause-v) duly pledged in the name of the "All India Institute of Medical Sciences, Bhubaneswar" which shall be kept valid for a period of 60 days beyond completion of all the contractual obligations. The security deposit can be forfeited by order of this Institute in the event of any breach or negligence or non-observance of any condition of contractor for unsatisfactory performance or non-observance of any condition of the contract. Performance Security will be discharged after completion of contractor's performance obligations (including Warranty/Guarantee period) under the contract. In case the contractor fails to deposit the said performance guarantee within the period including the extended period if any, the contractor shall be debarred from the AIIMS tender for one year.
8. Intending Bidders are advised to inspect and examine the site and its surroundings and satisfy themselves before submitting their bids, the means of access to the site and in general shall themselves obtain all necessary information as to risks, contingencies and other circumstances which may influence or affect their bid. A bidder shall be deemed to have full knowledge of the site whether he inspects it or not and no extra charge consequent on any misunderstanding or otherwise shall be allowed. The bidders shall be responsible for arranging and maintaining at his own cost, all materials, tools & plants, water, electricity access, facilities for workers and all other services required for executing the work unless otherwise specifically provided for in the contract documents. Submission of a bid by a bidder implies that he has read this notice and all other contract documents and has made himself aware of the scope and specifications of the work to be done and of conditions.
9. The Tender paper/documents can be seen/downloaded from Official website & submitted through online. For any query, Executive Engineer (Electrical), Phone: 0674 – 2476083, AIIMS, Bhubaneswar, may be contacted. **Mail id- eeel@aiimsbhubneswar.edu.in**
10. The Executive Director, AIIMS, Bhubaneswar does not bind itself to accept the lowest or any other bid and reserves to itself the authority to reject any or all the bids received without the assignment of any reason. All bids in which any of the prescribed condition is not fulfilled or any condition including that of conditional rebate is put forth by the bidder shall be summarily rejected.
11. Canvassing whether directly or indirectly, in connection with bidders is strictly prohibited and the bids submitted by the contractors who resort to canvassing will be liable to rejection.
12. The Executive Director, AIIMS, Bhubaneswar reserves to himself the right of accepting the whole or any part of the bid and the bidder shall be bound to perform the same at the rate quoted.
13. The contractor shall not be permitted to bid for works in the AIIMS, Bhubaneswar responsible for award and execution of contracts, in which his near relative is posted as an officer in any capacity between the grades of Superintending Engineer and Assistant Engineer (both inclusive). He shall also intimate the names of person who are working with him in any capacity or are subsequently employed by him and who are near relatives to any gazette officer in the AIIMS, Bhubaneswar. Any breach of this condition by the contractor would render him liable to be removed from the approved list of contractors of this Department.
14. No Engineer of gazetted rank or other Gazetted Officer employed in Engineering or Administrative duties in an Engineering Department of the Government of India is allowed to work as a contractor for a period of one year after his retirement from Government service, without the prior permission of the Government of India in writing. This contract is liable to be cancelled if either the contractor or any of his employees is found any time to be such a person who had not obtained the permission of the Government of India as afore said before submission of the bid or engagement in the contractor's service.
15. The bid for the works shall remain open for acceptance for a period of 180 days from the date of opening of bids.
16. This notice inviting bid shall form a part of the contract document. The successful bidder/contractor, on acceptance of his bid by the Accepting Authority shall within 15 days from the stipulated date of start of the work, sign the contract consisting of "The Notice Inviting bid, all the

documents including additional conditions, specifications and drawings, if any, forming part of the bid as uploaded at the time of invitation of bid and rate quoted online at the time of submission of bid and acceptance thereof together with any correspondence leading thereto.

17. The following amounts are included in the tendered cost:

- (a) Security Deposit equal to 2.5% of the Contract Value will be deducted from the Running Account Bills of the Contractor, and will be released after successfully completed of DLP Period/ Warrantee period.
- (b) The Income Tax as applicable shall be deducted from the Bill unless exempted by the Income Tax Department.
- (c) The quoted Rates shall be inclusive of GST.
- (d) Labor CESS @ 01% will be deducted from the Bill.
- (e) If Electricity from AIIMS Bhubaneswar is used by the vendor, then vendor shall be charged for the electricity consumed as per the relevant rates. The vendor shall provide the Energy Meter for calculation of actual unit consumed.
- (f) Water Charges @1% of the Gross bill amount will be deducted, if water supply is taken from AIIMS Department

18. Goods and Services Tax (GST).

- (a) GENERAL REMARKS ON TAXES & DUTIES: In view of GST Implementation from 1st July 2017, all taxes and duties including Excise Duty, CST/VAT, Service tax Entry Tax and other indirect taxes and duties have been submerged in GST. Accordingly, reference of Excise Duty, service Tax, VAT, Sales Tax, Entry or any other form of indirect Tax except of GST mentioned in the bidding document shall be ignored.
- (b) Bidders are required to submit copy of the GST Registration certificated while submitting the bids wherever GST (CGST & SGST/UTGST or IGST) is applicable.
- (c) "GST shall mean Goods and services Tax charged on the supply of material(s) and services. The term 'GST' shall be construed to include the integrated Goods and Services Tax (Hereinafter referred to as "IGST") or central Goods and Services Tax (hereinafter referred to as "CGST") or State Goods and services Tax (Hereafter referred to as "SGST") or union Territory Goods and services Tax (hereinafter referred to as "UTGST").
- (d) Quoted price/rate(s) should be inclusive of all taxes and GST (i.e. IGST or CGST and SGST /UTGST applicable in case of interstate supply or intra state supply respectively and cess on GST if applicable) on the final service. However, GST rate (including cess) to be provided in the respective places in the price Bid. please note that the responsibility of payment of GST (CGST & SGST or IGST or UTGST) lies with the supplier of Goods/services (service provider) only. Supplier of Goods/Service (Service provider) providing taxable service shall issue an invoice/Bill, as the case may be as per rules/regulation of GST. Further, returns and details required to be filled under GST laws & rules should be timely filed by supplier of Goods /services (Service provider) with requisite details.

19. The Agency shall be solely responsible for compliance to the provisions of various Labour and industrial laws, such as, wages, allowances, compensations, EPF, Bonus, Gratuity, ESI etc. relating to personnel deployed by it at AIIMS, Bhubaneswar site or for any accident caused to them and the institute shall not be liable to bear any expense in this regard. The Agency shall make payment of wages to workers engaged by it by the stipulated date irrespective of any delay in settlement of its bill by AIIMS, Bhubaneswar for whatever reason. The Agency shall also be responsible for the insurance of its personnel. The Agency shall specifically ensure compliance of various Laws / Acts, including but not limited to with the following and their re-enactments / amendments / modifications: -

- (a) The Payment of Wages Act 1936.
- (b) The Employees Provident Fund & MP Act, 1952.
- (c) The Contract Labour (Regulation) Act, 1970.
- (d) The Payment of Bonus Act, 1965.
- (e) The Payment of Gratuity Act, 1972.
- (f) The Employees State Insurance Act, 1948.
- (g) The Employment of Children Act, 1938.
- (h) The Motor Vehicle Act, 1988.
- (i) Minimum Wages Act, 1948.

20. **Breach of Terms and Conditions.** Noncompliance of any terms and conditions enumerated in the contract shall be treated as breach of contract. Or In Case of breach of any terms and conditions as mentioned above, the Competent Authority, will have the right to reject the bid at any stage without assigning any reason thereof and nothing will be payable by AIIMS, Bhubaneswar in that event the firm shall be suspended for One Year.
21. **Termination of Contract.** AIIMS, Bhubaneswar would have the right to terminate the contract, in case the work performance is not up to the standard, or in case there is any violation of AIIMS, Bhubaneswar rules & regulations, or if there is any lapse in compliance of any labour legislation, or if there is any incident of indiscipline on the part of the Tenderer or his staff and the agreement may be terminated. The decision of AIIMS, Bhubaneswar's management in this regard would be final and binding on the Tenderer. In such an event, AIIMS, Bhubaneswar shall have the right to engage any other tenderer to carry out the task.
22. **Arbitration.** The Arbitration shall be held in accordance with the provision of the Arbitration and conciliations Act, 1996 and the venue of arbitration shall be at Bhubaneswar. The decision of the Arbitrator shall be final and binding on the both parties.
23. **Dispute Settlement.** It is mutually agreed that all differences and disputes arising out of or in connection with this agreement shall be settled by mutual discussions and negotiations if such disputes and differences cannot be settled and resolved by discussions and negotiations then the same shall be referred to the sole Arbitrator appointed by the Executive Director, AIIMS, BHUBANESWAR whose decision shall be final and binding on both the parties. The contract shall be governed by laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such commercial dealings/ processing.
24. The Lowest Bidder will be decided as per the Commutation Rates quoted by the Bidder for individual item.
25. **Mode of Payment:**
 (a) Half-Yearly payments shall be released after due verification of bill by Engineering-in Charge or his representative after completion of work. A deduction of **2.5% towards Security Deposit** shall be made from the bill and shall be released after the completion of warranty or as per the clause no. 17 of CPWD GCC 2019 and other deduction towards taxes as per Government of India/AIIMS rule will be made from the bill.
 (b) The payment for the batteries shall be made **on the basis of as and when required** to the vendor through the half yearly tax invoices.
 (c) It will be mandatory for the bidders to indicate their bank account number and other relevant e-payment details so that payment could be made through RTGS/ Other mechanism.
26. GST and other Taxes as applicable shall be recovered/ paid from the contractor's bill as per Govt. of India/AIIMS Rules.
27. **Penalty:** All the aspects of safe installation shall be the exclusive responsibility of the Contractor. If the contractor fails to complete the work on or before the stipulated date, then a penalty at the Rate of 1% per month of delay to be computed on per day basis shall be levied subject to maximum of 10% of the total tender value.
- The contractor shall reach the premises of AIIMS for rendering the Services mentioned under this Agreement within 4 hrs from call log. If the lift is required any major maintenance than the contractor shall provide prior notice with details within 72 hrs from call log. If the contractor does not submits the prior notice for major maintenance, and also if the same needs more than 15days for major maintenance, AIIMS will deduct of 1% per day of delay up to a maximum of 10% of Annual Value of AMC for each equipment.
28. **Vendor shall submit following documents after execution of given work:**
 (a) Work Completion Certificate
 (b) Testing & Commissioning Certificate. (if any)

- (c) Material Test Certificate from OEM.
- (d) Warranty/Guarantee Certificate.
- (e) Color Photos of Executed work at different stages on glossary paper.
- (f) No-Objection Certificate (NOC) regarding work.
- (g) GST return up to date Voucher.
- (h) Bank Account Details.

Executive Engineer (Electrical)
AIIMS Bhubaneswar

Appendix `A`**FORM FOR FINANCIAL INFORMATION**

(Financial Analysis)

Details to be furnished duly supported by figures in Balance Sheet/Profit & Loss Account duly Certified by the Chartered Account, as submitted by the applicant to the Income Tax Department (copies to be attached).

Ser. No.	Description	2022-23	2023-24	2024-25

Note: Gross Annual Turn Over only.

Appendix `B`**FORM FOR DETAILS OF ALL WORKS OF SIMILAR CLASS****COMPLETED DURING THE LAST 07 (SEVEN) YEAR**

(I.e. UPTO THE YEAR ENDING LAST DAY OF BID SUBMISSION)

Ser. No.	Name of Work/ Project	Location	Owner or Sponsoring Organization	Cost of Work in Lakhs	Date of Commencement as per Contract	Stipulated date of Completion	Actual date of Completion	Litigation/ Arbitration pending/ In progress with details	Remarks
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)
1.									
2.									
3.									
4.									
5.									
6.									
7.									

(Authorized Signature of the Bidder with Seal)

FORM FOR DETAILED INFORMATION BY BIDDER

Name of Firm/Contractor/Supplier	:
Complete Address and Telephone Number	:
Name of Proprietor/Partner/Managing Executive Director/Executive Director	:
Phone Number	:
Mobile Number	:
e-Mail ID	:
Name and address of service center nearby Bhubaneswar	:
Whether the firm is a registered Firm (Yes/No. Attach Copy of Certificate)	:
PAN Number. (enclose the attested copy of PAN Card)	:
Service Tax Number. (enclose the attested copy of VAT Certificate)	:
GST Number (enclose the attested copy of VAT Certificate)	:
Whether the firm has Uploaded the Earnest Money Deposit.	:
Whether the Firm/Agency as signed each and every page of Tender/NIT	:
EPF No. (Enclose the attested copy of EPF Registration Certificate)	:
ESI Code.	:
Any other information, if necessary.	:

(Authorized Signature of the Bidder with Seal)

Manufacturers' Authorization Form

Dated: _____

To;

The Executive Director
All India Institute of Medical Sciences AIIMS, Bhubaneswar

Tender No: AIIMS/BBSR/ENGG. /ELECT. /25 /2026

E-Tender for the work of: "Comprehensive and Annual Maintenance Contract for 20 nos.

KONE Lifts, at AIIMS Bhubaneswar."

Equipment Name: KONE Elevators

Dear Sir/Madam:

1. We (Name of the OEM) are the original manufacturer of the above equipment having registered office at (Full address with telephone numbers/fax do hereby declares to give supply and maintenance support to through M/S , who is participating in Tender having No of AIIMS, Bhubaneswar.
2. We also hereby declare that we have the capacity to manufacture and supply, install and commission the quantity of the equipment tendered within the stipulated time, and also provide service to it.

Name

For and on behalf of M/S

Yours faithfully,

(Authorized Name)
(Name of manufacturer)

Date: -

Place: -

Note: This letter of authority should be on the letter head of the manufacturing concern and should be signed by a competent person from OEM agency M/s KONE Elevators India Pvt Ltd.

All India Institute of Medical Sciences
Engineering Branch, Bhubaneswar (Odisha)-751019
www.aiimsbhubaneswar.edu.in

BIDDERS UNDERTAKING

E-Tender for the work of: **“Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.”**

To be submitted online by:

- (a) Time and date of online Opening of Technical Bids. : **as mention above.**
- (b) Time and date of opening of Online Financial Bids. : **Intimate later through later**

T E N D E R

I/We have read and examined the notice inviting tender, schedule along with Appendices 'A' to 'C' as per Specifications applicable, Drawings & Designs, General Rules and Directions, Conditions of Contract, Clauses of Contract, Special Conditions, Schedule of Rate & other documents and Rules referred to in the conditions of contract and all other contents in the tender document for the work.

If I/We, fail to furnish the prescribed Performance Guarantee within prescribed period. I/We agree that the said Executive Director, AIIMS, Bhubaneswar or his successors, in office shall without prejudice to any other right or remedy, be at liberty to debarred my firm from AIIMS tender for one year. Further, if I/We fail to commence work as specified, I/We agree that Executive Director, AIIMS, Bhubaneswar or the successors in office shall without prejudice to any other right or remedy available in law, be at liberty to forfeit the said performance guarantee absolutely. The said performance guarantee shall be a guarantee to execute all the works referred to in the tender documents upon the terms and conditions contained or referred to those in excess of that limit at the rates to be determined in accordance with the provision contained in the tender form. Further, I/We agree that in case of forfeiture of Performance Guarantee as aforesaid. I/We shall be debarred for participation in the re-tendering process of the work.

I/We undertake and Confirm that eligible similar work(s) has/have not been got executed through another contract or on back to back basis. Further that, if such a violation comes to the notice of AIIMS, Bhubaneswar, then I/We shall be debarred for tendering in AIIMS, Bhubaneswar in future forever. Also, if such a violation comes to the notice of AIIMS, Bhubaneswar before date of start of work, the Administrative Officer shall be free to forfeit the entire amount of Performance Guarantee.

I/We hereby declare that I/We shall treat the tender documents drawings and other records connected with the work as secret/confidential documents and shall not communicate information/derived there from to any person other than a person to whom I/We am/are authorized to communicate the same or use the information in any manner prejudicial to the safety of the State.

Dated: * _____

Signature of Contractor
with full Postal Address

Witness: *

Address: *
(* To be filled in by the

Contractor.)

Occupation: *

CONDITIONS FOR ELECTRICAL WORKS

A. GENERAL CONDITIONS

1. Name of the work: **“Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.”**
2. For all items of Electrical; CPWD specifications with correction slips up to the date of receipt of tender shall be followed. For the items which are not covered under CPWD specifications; the special conditions /B.I.S. specifications shall apply. In this regard the decision of Engineer-in- charge shall be final & binding.
3. Wherever any reference is made of any Indian Standard, it shall be taken as reference to the latest edition with all amendments / revision issued thereto up to the date of receipt of tenders.
4. Unless otherwise specified, the agreement rates for all items of work of the schedule of quantities are for all heights, depths, leads and lifts involved in the execution of work.
5. Other agencies working at site will also simultaneously execute the work entrusted to them and the contractor shall offer necessary co-operation wherever required to other agencies.
6. On account of security consideration, there could be some restrictions on the working hours, movement of vehicles for transportation of materials. The contractor shall be bound to follow all such restrictions and adjust the program for execution accordingly, for which nothing extra shall be paid.
7. The work shall be carried out in a manner complying in all respects with the requirements of relevant bye laws of the local bodies, Labor Laws, minimum wages act, workmen compensation act and other statutory laws enacted by Central Govt. as well as State Govt.
8. No residential accommodation shall be provided to any of the staff engaged by the contractor. The contractor shall not be allowed to erect any temporary set up for staff in the campus.
9. No claims of the labours shall be entertained by the Department including that of providing employment, regularization of services etc.
10. The contractor shall have registration with Employee's Provident Fund commissioner and Employee's state Insurance Corporation for safe guarding interest of his workmen. He shall obtain all other necessary approvals from statutory bodies as per law in vogue.
11. All T&P, ladders/Hydra etc, Electrical instruments for execution of internal electrification work, consumable and Contingent Articles required for execution of the work shall be arranged by the contractor.
12. Staff employed by the contractor should be well behaved, polite & courteous. Any complaint against staff on behavior should be taken very seriously and such staff should be removed by the contractor immediately from the site and replacement shall be provided immediately.
13. All dismantled material will be removed from site by contractor after verification of measurement of the same by JE.
14. The contractor shall make all safety arrangement required for the labor engaged by him at his own cost. All consequences due to negligence or due to lapse of security/safety or otherwise shall remain with the contractor. The department shall not be responsible for any mishap, injury, accident or death of the contractor's staff. No claim in this regard shall be entertained / accepted

- by the department. Also, Contractor is responsible to the damage caused to any man/material other than his team during execution and AIIMS will not be responsible for that.
15. Contractor shall be fully responsible for any damages caused to government. property or allotter's property by his or his labor in carrying out the work and shall be rectified by the contractor at his own cost.
 16. GST and other Taxes as applicable shall be recovered/paid from the contractor's bill as per Govt. of India/AIIMS Rules.
 17. Security Deposit of 2.5% of the Contract Value will be deducted from the final Bills and shall be released after successful completion of warranty/guarantee period
 18. All the work shall be completed within **3 years** from the date of issue of Work Order by the Institute. All the aspects of safe installation shall be the exclusive responsibility of the Contractor. If the contractor fails to comply safe installation, then a penalty at the Rate of 1% per month of delay to be calculated on per day basis, shall be levied subject to maximum of 10% of the total order value.
 19. Chases, holes & drilling works etc. shall be done using power operated tools in the cost of Contract. No extra will be paid for the same.
 20. For non-compliance or partial compliance of satisfactory execution of items, the Engineer-in-charge reserves his rights to levy compensation in accordance with the scale of non-conformity and the period for which this non-conformity continues. A penalty @ 1% per month of delay to be calculated on per day basis shall be levied. However, the total amount of this compensation for the whole contract shall not exceed **10% of the tendered value** of this contract. In any case if the work executed by the contractor is unsatisfactory after penalty exceeds 10%, then 20% of the tendered cost shall be with-held and shall be released after completion of work. This shall be without prejudice to other remedies available to Engineer-in-charge under this contract to act against the contractor.
 21. In the case of discrepancy between the schedule of quantities, the Specifications and/or the Drawings, the following order of preference shall be observed: -
 - (a) Description of schedule of quantities.
 - (b) Additional specifications and special conditions, if any.
 - (c) Indian standards specifications/BIS. (vii) Sound engineering practice. Any reference made to any Indian standards specifications in these documents, shall imply to the latest version of that standard, including such revisions/amendments as issued by the Bureau of Standards up to last date of receipt of tenders. The contractor shall keep at his own cost all such publications of relevant Indian Standards applicable to the work at site.
 22. The Agency shall be solely responsible for compliance to the provisions of various Labor and industrial laws, such as, wages, allowances, compensations, EPF, Bonus, Gratuity, ESI etc. relating to personnel deployed by it at AIIMS, Bhubaneswar site or for any accident caused to them and the institute shall not be liable to bear any expense in this regard. The Agency shall make payment of wages to workers engaged by it by the stipulated date irrespective of any delay in settlement of its bill by AIIMS, Bhubaneswar for whatever reason. The Agency shall also be responsible for the insurance of its personnel. The Agency shall specifically ensure compliance of various Laws / Acts, including but not limited to with the following and their re-enactments / amendments / modifications: -
 - (a) The Payment of Wages Act 1936.
 - (b) The Employees Provident Fund & MP Act, 1952.
 - (c) The Contract Labor (Regulation) Act, 1970.
 - (d) The Payment of Bonus Act, 1965.
 - (e) The Payment of Gratuity Act, 1972.

- (f) The Employees State Insurance Act, 1948.
 - (g) The Employment of Children Act, 1938.
 - (h) The Motor Vehicle Act, 1988.
 - (j) Minimum Wages Act, 1948.
23. **Breach of Terms and Conditions.** Noncompliance of any terms and conditions enumerated in the contract shall be treated as breach of contract. Or in Case of breach of any terms and conditions as mentioned above, the Competent Authority, will have the right to reject the bid at any stage without assigning any reason thereof and nothing will be payable by AIIMS, Bhubaneswar in that event the firm shall suspended for one year.
24. **Termination of Contract.** AIIMS, Bhubaneswar would have the right to terminate the contract, in case the work performance is not up to the standard, or in case there is any violation of AIIMS, Bhubaneswar rules & regulations, or if there is any lapse in compliance of any labor legislation, or if there is any incident of indiscipline on the part of the Tenderer or his staff and the agreement may be terminated. The decision of AIIMS, Bhubaneswar's management in this regard would be final and binding on the Tenderer. In such an event, AIIMS, Bhubaneswar shall have the right to engage any other tenderer to carry out the task.
25. **Arbitration.** The Arbitration shall be held in accordance with the provision of the Arbitration and conciliations Act, 1996 and the venue of arbitration shall be at Bhubaneswar. The decision of the Arbitrator shall be final and binding on the both parties.
26. **Dispute Settlement.** It is mutually agreed that all differences and disputes arising out of or in connection with this agreement shall be settled by mutual discussions and negotiations if such disputes and differences cannot be settled and resolved by discussions and negotiations then the same shall be referred to the sole Arbitrator appointed by the Executive Director, AIIMS, BHUBANESWAR whose decision shall be final and binding on both the parties. The contract shall be governed by laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such commercial dealings/ processing.
27. The Lowest Bidder will be decided as per the Commutation Rates quoted by the Bidder for individual item. Payment shall be made on after successful completion of work and due Certification of the Bills by the Representative of Engineer-in-Charge.

SPECIAL CONDITIONS

1. Any facility not mentioned in this scope, but which is vital **“Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.”** are assumed to be included in the scope of work.
2. Contractor has to ensure safety and provide adequate supervision/precautions.
3. During working at site, some restrictions may be imposed by Engineer-in-Charge/Security staff of Corporation or Local Authorities regarding safety and security etc., the contractor shall be bound to follow all such restrictions/instruction & nothing extra shall be payable on this account & no claim for delay on this account shall be entertained.
4. No compensation shall be payable to the contractor for any damage caused by rains lightening, wind, storm, floods Tornado, earth quakes or other natural calamities during the execution of work. He shall make good all such damages at his own cost; and no claim on this account will be entertained.
5. The tender shall be based on Conditions of Contract and tenderers are required to quote their own rates against each item in schedule of quantities, which is enclosed. All rates shall remain firm for the contract period/extended contract period.

6. If the contractor fails to proceed with the work within the stipulated time as specified from the date of issue of letter of intent/letter to proceed with the work, the Contractor shall be debarred from AIIMS tender for one year.
7. All the works to be carried out in accordance with latest CPWD/BIS Specifications and as per the directions of Engineer-in-charge.
8. Packing: The supplier shall provide such packing of the goods, as is required to prevent their damages or deterioration during the transit to their final destination as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit.

9. DRAWING AND SPECIFICATIONS

A copy of tender documents and all relevant drawings and specifications viz. Indian standards, latest CPWD specifications etc. shall be made available at site if & when asked for reference.

10. COST OF TESTS

The cost of preparing samples and carrying out tests for quality of material or workmanship will be borne by the contractor except for such exclusions as are specifically mentioned in the specifications laid down in contract. The cost of all test carried out by Laboratories directed by the Engineer-in-Charge will be borne by the contractor.

11. The work shall be carried out strictly as per the attached technical specifications, relevant IS specifications, Indian Electricity Rules & National Electrical Code.
12. The contractor has to get the material approved from the Engineer-in-Charge before its procurement and actual use at site of work.
13. The scope of work includes all minor works required for execution work such as small wirings, socketing & joints of cable, etc. Nothing extra will be paid to contractor for the same.
14. The watch and ward of material and installation shall rest on the part of contractor during execution of work and till handing over of the same after completion of work in accordance with schedule of work.
15. The contractor will take care of the building etc. while handling / installing the equipment to avoid damages to the building. If any damages occur during execution of work, it shall be made good by contractor without any extra cost.
16. Existing structure materials on good condition may be used after joint inspection by AIIMS representatives & vendor.
17. Dismantling non-used materials to be deposited at Engineering Dept. by the Firm.
18. **The vendor shall execute the work through OEM or authorized agency of OEM or any vendor having experience in lift installation as per the forms filled in the Appendix-D.**
19. The agency has to deposit the test certificates of the material used, issued by OEM/OEM authorized testing agency during approval period.
20. **The OEM is also eligible to participate in the bidding process by filling of forms as per Appendix-D.**

Scope of Work

Annual Maintenance Contract

1.1 SCOPE

The CMC shall include routine, preventive and breakdown maintenance as and when required. Maintenance services shall be provided within 24-hour emergency call out service.

1.2 ROUTINE AND PREVENTIVE MAINTENANCE

Program of routine and preventive maintenance during the tenure of annual comprehensive maintenance contract shall comply with minimum requirements as below.

1.2.1 Fortnightly

- . To check all bearing oils, oil rings, oil chains, etc. All machines should be carefully checked and repaired for abnormal temperature rise.
- . To check and repair all relays and contacts as well as their movements and repair as necessary.
- . To clean traction machines, relays panels, control panel, starter panels, selectors, governors, car top, car gates, sills and pits
- . To check brake action and adjust if necessary.
- . To check and repair movement of door switches, gate switches and emergency stop switches.
- . To check and repair indicator lamps and indicator.
- . To check and adjust levelling differences, brake slippage, acceleration, deceleration and riding comfort.
- . To check and repair movements of car control buttons, switches.
- . To check and repair the load cells (for weight detection) during operation.

1.2.2 Monthly

- . To turn grease cups for speed governors and compensating pulleys.
- . To check and repair oil selectors.
- . To top up rail lubricators. To clean ropes oil if necessary.
- . To clean traction motor brushes, brush holders and internal frame. Adjust slip rings if necessary. Check commutators.
- . To oil electric brake pins. To oil all pins of door operation and door opening mechanisms. To clean hoist way, beams slow down cams, outside cages, rails and counterweight rails.
- . To clean, oil and adjust door closer and levers.
- . To clean main sheave, secondary sheaves and rope sheaves on car top and counterweight top .
- . To clean and repair brake wheels and shoes.
- . To oil compensating rope tensioning pulleys.

1.2.3 Every two months

- . To clean and oil door hangers, door rails, interior of hanger case. If necessary, adjust eccentric rollers, car door hangers, door connecting ropes and chains.
- . To check and repair door shoe.
- . To clean and oil safety gears.
- . To clean and oil car and counterweight guide shoes. Adjust if necessary.
- . To clean and oil interior of terminal limit switches and position switches. Check rubber rollers of terminal limit switches.
- . To check oil clean and repair interior of door switches, gate switches. Replace worn parts if necessary.
- . To check and repair flexible cable.
- . To check and repair movement of limit switches.
- . To clean and oil interior of car control switches.
- . To clean and check push buttons of car control panels.
- . To check, clean and repair the sleeve and plungers of the electromagnetic brakes.

1.2.4 Every three months.

- . To check and repair the operation of terminal limit switches and final limit switches.
- . To check and repair the governor switches.
- . To clean the brush holders and commutators of the door motors.

- . To check and repair the traction ropes for broken wire, wire elongation and even tension. Adjust if necessary.
- . To remove the dust inside the traction machines and controls panels using electric blower.
- . To clean and repair the indicator lamps. To check the voltage of rectifiers and thrusters.
- . Carry out Insulation resistance test of motor.
- . Carry out Earth resistance test of Earth pits from the pit and not from the panel.

1.2.5 Half yearly

- . To check and repair the operation of safety gears.
- . To check oil for oil buffers.
- . To check and clean the hall buttons and contacts.
- . To check and repair the compensating chains or ropes.
- . To check and oil the bearing of door motors.
- . To grease the secondary sheaves, car top sheaves and counterweights.
- . To check the wear of guide shoes of cars and counterweights.

1.2.6 Annual

- . To clean the wire connection box of every landing and car cages. Tighten all screws and check the conditions of cables at conduit inlets and outlets.
- . Carry out Load test of individual lifts.
- . To check and repair the conditions of worm gear and thrust bearing of the gear boxes.
- . To check and tighten screws of control panels, starters panels and relay panels.
- . To remove the dust inside the landing indicator switches by electric blower.
- . To test all safety devices.
- . To dismantle, clean and adjust the electromagnetic brake of gearless machines.
- . To change gear oil.
- . To check and tighten screws and foundation bolts of traction machine, secondary sheaves, exterior of lift frame, guide rail, guide rail clamps and bracket etc. To test the over current relays.
- . To provide all labour, materials, tools and transport to carry out annual inspection according to the requirement of the employer. All the scheduled maintenance services described above shall be properly programmed and agreed with the Engineer-in-charge in order not to affect operation of the lift systems.

3. BREAK DOWN MAINTENANCE

The agency should have a dedicated customer care number for registering the complaint. Breakdown Call log should be made through toll free number. The agency should attend the call within 04 hours of call log. If the lift requires major maintenance then the agency has to inform AIIMS authority immediately after attending the call. Major Maintenance Work Has To Be Completed Within 15 Days Of Call Log Else AIIMS will deduct 1% per day of delay upto maximum of 10% of annual value of AMC of each equipment.

The agency shall also undertake to provide a comprehensive breakdown service whereby qualified technicians shall attend to each breakdown as soon as practicable.

After a breakdown is reported and carry out immediate remedial work at a reasonable speed according to the nature of the breakdown. Any faulty equipment or components shall be quickly replaced with due consultation of site Engineer.

In any circumstances such as the Contractor fails to attend the breakdown within four normal working hours after notification of the breakdown and where remedial work is interrupted during normal working hours for purposes other than obtaining replacement parts, the employer reserves the right to order such action as may be necessary to expedite completion of remedial work which shall be at the Contractors expense without abrogation of the Contractors responsibilities.

3. GENERAL

1. The Contractor shall keep sufficient spare parts during the maintenance period to ensure that replacement work for defect can be carried out immediately.
2. A competent engineer shall be provided to investigate the fundamental cause of a fault temporary quick fix solution will not be accepted.
3. The employer shall at his discretion, act to recover all losses incurred rising from the failure of the contract to perform the duties either wholly or in part as detailed in this section.

4. INSPECTION

- . Central Electricity Authority (CEA) inspection of lifts shall be carried out every two years.
- . The compilation of snag points and carrying out required tests as required by CEA/ State Electricity Authority will be under the scope of the agency.

Executive Engineer (Electrical)
AIIMS Bhubaneswar

SIGNATURE OF THE CONTRACTOR

Technical Bid (Eligibility Criteria)

The scanned copies of the following mandatory documents to be uploaded on e-Tendering Portal in the following format.

Sl.no.	Details/ Particulars	Uploaded (Yes/No)	Page No
A.	EMD in favour of AIIMS, Bhubaneswar		
B.	Appendix 'A to C' duly filled in (Pages 13 & 14 ref.) and signed with stamp		
C.	Certificates of Work Experience & Completion Certificate of Similar Work from Client not below the Rank of Executive Engineer or equivalent, as mentioned in Ser. No. - 4, Page No. - 8 refer under Eligibility Criteria. Not applicable for OEM.		
D.	Certificate of Registration for GST and acknowledgement, up to date filed return if required		
E.	Attested Copies of PAN No.		
F.	Annual turnover certificate of last 3 years.		
G.	Copies of undertaking.		
H.	Copies of ESI Registration		
I.	Copies of EPF Registration.		
J	Declarations to be given by the Tenderer(s)		
K.	Each page of the e-tender documents should be duly signed with seal otherwise the bid shall become invalid		
m	OEM Authorization certificate		

Annexure – I**AFFIDAVIT**

(To be submitted on Rs. 10/- Indian Non-Judicial Stamp Paper & Notarized)

I/We hereby certify that, the above firm has not been ever blacklisted by any Central/State Government/Public Undertaking/Institute on any account.

I/We also certify that, Firm will supply the item(s) as per the specification given by Institution and also abide all the Terms & Conditions stipulated in Tender.

I/We also certify that, the information given in Bid is true and correct in all aspects and in any case at a later date, it is found that any details provided are false and incorrect, any contract given to the concerned firm or participation may be summarily terminated at any state, the firm will be blacklisted and Institute may impose any action as per e-Tender Rules.

“I/We undertake and confirm that eligible similar works(s) has/have not been got executed through another contractor on back to back basis. Further that, if such a violation comes to the notice of Department, then I/we shall be debarred for bidding in future forever. Also, if such a violation comes to the notice of Department before date of start of work, the Engineer-in-Charge shall be free to forfeit the entire amount of Performance Guarantee”.

Business Address: -

Name:

(Signature of Bidder with Firm's Seal)

Place: _____

Dated: _____

FORM OF PERFORMANCE SECURITY (BANK GUARANTEE)

1. In consideration of the Executive Director, AIIMS, Bhubaneswar (hereinafter called “the Government”) having offered to accept the terms and conditions of the proposed agreement between _____ and _____ (hereinafter called “the said Contractor(s)”) for the work (hereinafter called “the said agreement”) having agreed to production of an irrevocable Bank Guarantee for Rs. _____ (Rupees _____ only) as a security/ guarantee from the contractor(s) for compliance of his obligation in accordance with the terms and conditions in the said agreement.

I/We _____ (hereinafter referred to as Bank) hereby (Indicate the name of the Bank) undertake to pay to the Government an amount not exceeding Rs. _____ (Rupees _____ only) on demand by Government.

2. I/We _____ do hereby undertake to pay the (Indicate the name of the Bank) amount due and payable under this Guarantee without any demur, merely on a demand from the Government stating that the amount claimed is required to meet the recoveries due or likely to be due from the said contractor(s). Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the bank under this Guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. _____ (Rupees _____ only).

3. I/We _____ the said bank undertakes to pay to the Government any money so demanded notwithstanding any dispute or disputes raised by the contractor (s) in any suit or proceeding pending before any court or Tribunal relating thereto, our liability under this present being absolute and unequivocal.

4. The payment so made by us under this bond shall be valid discharge of our liability for payment there under and the contractor (s) shall have no claim against us for making such payment.

5. I/ We _____ further agree that the guarantee herein contained (Indicate the name of Bank) shall remain in full force and effect during the period that would be taken for the performance of the said agreement and it shall continue to be enforceable till all the dues of the Government under or by virtue of the said agreement have been fully paid, and its claims satisfied or discharged, or till Engineer-in- charge on behalf of the Government, certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said contractor (s) accordingly discharges this guarantee.

6. I/We _____ further agree with the Government that the (Indicate the name of Bank) Government shall have the fullest liberty without our consent, and without affecting in any manner our obligations hereunder, to vary any of the terms and conditions of the said agreement or to extend time of performance by the said contractor(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the Government against the said contractor (s) and to forebear or enforce any of the terms and conditions relating to the said agreement & we shall not be relieved from our liability by reasons of any such variation or extension being granted to the said contractor (s) or for any forbearance, act of omission on that part of the Government or any indulgence by the Government to the said contractor (s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

7. The guarantee will not be discharged due to the change in the constitution of the Bank or the contractor(s).

8. We _____ lastly undertake not to revoke this (Indicate the name of Bank) guarantee except with the previous consent of the Government in writing.

9. This Guarantee shall valid up to _____ unless extended on demand by Government, notwithstanding anything mentioned above, our liability against this Guarantee is restricted to Rs. _____ (Rupees _____ only) and unless a claim in writing is lodged with us within six months of the date of expiry or the extended date of expiry of this Guarantee all our liabilities under the Guarantee shall stand discharged.

Dated the _____ day of _____ for _____

(Indicate the name of the bank)

Format for Integrity Pact/ Agreement
(To be made on Rs 100/- Judicial Stamp Paper)

This Agreement is made at.....on this.....day of.....2025.

BETWEEN

Executive Director, AIIMS, Bhubaneswar represented through Executive Engineer (Elect.), AIIMS, BHUBANESWAR,, (Hereinafter referred as the) (Address) "Principal/Owner", which expression shall unless repugnant to the meaning or context hereof include its success or sand permitted as signs)

AND

..... (Name and Address of the Individual/firm/Company) through..... (Hereinafter referred to as the (Details of duly authorized signatory)

"Bidder/Contractor" and which expression shall unless repugnant to the meaning or context hereof include its success or sand permitted as signs)

Preamble

WHEREAS, the Principal/Owner has floated the Tender (NIT No. **AIIMS/BBSR/ENGG. /ELECT. /25/2026**) (here in after refer red to as "Tender/Bid") and intends to award, under laid down organizational procedure, contract for: "**Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.**" herein after referred to as the "Contract".

AND WHEREAS the Principal/Owner values full compliance with all relevant laws of the Land, Rules & Regulations, Economic use of resources and of fairness/ transparency in its relation with its Bidder(s) and Contractor(s).

AND WHEREAS to meet the purpose afore said both the parties have agreed to enter to this Agreement (hereinafter referred to as "Pact"), the terms and conditions of which shall also be read as integral part and parcel of the Tender/Bid documents and Contract between the parties.

The Tendered Value which has been accepted by Competent Authority for "**Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.**" is Rs _____/- (Rupees _____ only).

NOW, THEREFORE, inconsideration of mutual covenants contained in this Pact, the parties hereby agree as follows and this Pact witnesses as under: -

Article - 1: Commitment of the Principal/Owner.

1. The Principal/Owner commit itself to take all measures necessary to prevent corruption and to observe the following principles:

(a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender, or the execution of the Contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.

(b) The Principal/Owner will, during the Tender process, treat all Bidder(s) with equity and reason. The Principal/Owner will, in particular, before and during the Tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional

information through which the Bidder(s) could obtain an advantage in relation to the Tender processor the Contract execution.

(c) The Principal/Owner shall endeavour to exclude from the Tender process any person, whose conduct in the past has been of biased nature.

2. If the Principal/Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal Code (IPC)/Prevention of Corruption Act, 1988 (P C Act) or is in violation of the principles herein mentioned or if there be a substantive suspicion in this regard, the Principal/Owner will inform the Chief Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

Article - 2: Commitment of the Bidder(s)/Contractor(s)

1. It is required that each Bidder/Contractor (including their respective officers, employees and agents) adhere to the highest ethical standard and makes, and report to the Government/Department all suspected acts of **fraud or corruption or Coercion or Collusion** of which it has knowledge or becomes aware, during the tendering process and throughout the negotiation or award of a contract.

2. The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the Tender process and during the Contract execution: -

(a) The Bidder(s)/Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal/Owner's employees involved in the Tender process or execution of the Contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind what so ever during the Tender process or during the execution of the Contract.

(b) The Bidder(s)/Contractor(s) will not enter with other Bidder(s) into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to cartelize in the bidding process.

(c) The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act. Further the Bidder(s)/Contract(s) will not use improperly, (for the purpose of competition or personal gain), or pass on to others, any information or documents provided by the Principal/Owner as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

(d) The Bidder(s)/Contractor(s) of foreign origin shall disclose the names and addresses of agents/representatives in India, if any. Similarly, Bidder(s)/Contractor(s) of Indian Nationality shall disclose names and addresses of foreign agents/representatives, if any. Either the Indian agent on behalf of the foreign principal or the foreign principal directly could bid in a tender but not both. Further, in cases where an agent participates in a tender on behalf of one manufacturer, he shall not be allowed to quote on behalf of another manufacturer along with the first manufacturer in a subsequent/parallel tender for the same item.

(e) The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to, or intends to make to agents, brokers or any other intermediaries in connection with the award of the Contract.

3. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

4. The Bidder(s)/Contractor(s) will not, directly or through any other person or firm indulge in

fraudulent practice means a willful misrepresentation or omission of facts or submission of fake/forged documents in order to induce public official to act in reliance thereof, with the purpose of obtaining unjust advantage by or causing damage to justified interest of others and/or to influence the procurement process to the detriment of the Government interests.

5. The Bidder(s)/Contractor(s) will not, directly or through any other person or firm use Coercive Practices (means the act of obtaining something, compelling an action or influencing a decision through intimidation, threat or the use of force directly or indirectly, where potential or actual injury may be fall upon a person, his/her reputation or property to influence their participation in the tendering process).

Article - 3: Consequences of Breach.

Without prejudice to any rights that may be available to the Principal/Owner under law or the Contract or its established policies and laid down procedures, the Principal/Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder(s)/Contractor(s) and the Bidder/Contractor accepts and undertakes to respect and uphold the Principal/Owner's absolute right: -

1. If the Bidder(s)/Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article-2 above or in any other form, such as to put his reliability or credibility in question, the Principal/Owner after giving 14 days' notice to the contractor shall have powers to disqualify the Bidder(s)/Contractor(s) from the Tender process or terminate/determine the Contract, if already executed or exclude the Bidder/Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by the Principal/Owner. **Such exclusion may before vigor for a limited period as decided by the Principal/Owner.**

2. **Forfeiture of Performance Guarantee/Security Deposit :** If the Principal/Owner has disqualified the Bidder(s) from the Tender process prior to the award of the Contract or terminated/determined the Contractor has accrued the right to terminate/determine the Contract according to Article-3(1), the Principal/Owner apart from exercising any legal rights that may have accrued to the Principal/Owner, may in its considered opinion forfeit the entire amount of Performance Guarantee and Security Deposit of the Bidder/Contractor.

3. **Criminal Liability:** If the Principal/Owner obtains knowledge of conduct of a Bidder or Contractor, or of an employee or a representative or an associate of a Bidder or Contractor which constitutes corruption within the meaning of IPC Act, or if the Principal/Owner has substantive suspicion in this regard, the Principal/Owner will inform the same to law enforcing agencies for further investigation.

Article - 4: Previous Transgression.

1. The Bidder declares that no previous transgressions occurred in the last 05 years with any other Company in any country confirming to the anticorruption approach or with Central Government or State Government or any other Central/State Public Sector Enterprises in India that could justify his exclusion from the Tender process.

2. If the Bidder makes incorrect statement on this subject, he can be disqualified from the Tender processor action can be taken for banning of business dealings/holiday listing of the Bidder/Contractor as deemed fit by the Principal/Owner.

3. If the Bidder/Contractor can prove that he has resorted/recouped the damage caused by him and has installed a suitable corruption prevention system, the Principal/ Owner may, at its own discretion, revoke the exclusion prematurely.

Article - 5: Equal Treatment of all Bidders/Contractors/Sub-contractors.

1. The Bidder(s)/Contractor(s) undertake(s) to demand from all sub-contractors a commitment in conformity with this Pact. The Bidder/Contractor shall be responsible for any violation(s) of the principles laid

down in this agreement/Pact by any of its Sub-contractors/sub-vendors.

2. The Principal/Owner will enter in to Pacts on identical terms as this one with all Bidders and Contractors.
3. The Principal/Owner will disqualify Bidders, who do not submit, the duly signed Pact between the Principal/Owner and the bidder, along with the Tender or violate its provisions at any stage of the Tender process, from the Tender process.

Article - 6: Duration of the Pact.

1. This Pact begins when both the parties have legally sign edit. It expires for the Contractor/Vendor 12 months after the completion of work under the contractor till the continuation of defect liability period, whichever is more and for all other bidders, till the Contract has been awarded.
2. If any claim is made/lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Pacts as specified above, unless it is discharged/determined by the Competent Authority, AIIMS, Bhubaneswar.

Article - 7: Other Provisions.

1. This Pact is subject to Indian Law, place of performance and jurisdiction is the **Bhubaneswar** of the Principal/Owner, who has floated the Tender.
2. Changes and supplements need to be made in writing. Side agreements have not been unmade.
3. If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners or by one or more partner holding power of attorney signed by all partners and consortium members. In case of a Company, the Pact must be signed by a representative duly authorized by board resolution.
4. should one or several provisions of this Pact turnout to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intensions.
5. It is agreed term and condition that any dispute or difference arising between the parties with regard to the terms of this Agreement/Pact, any action taken by the Owner/Principal in accordance with this **Agreement/Pact or interpretation thereof shall not be subject to arbitration.**

Article - 8: Terms and Conditions of Payment.

- a. 100% payment will be released after due certification of R/A bill/ Final bill by Engineering-in-Charge or his representatives after completion of work.
- b. Security deposit 2.5% will be deducted from the bills of the contractor, and will be returned after successful completion of DLP Period.
- c. The income tax as applicable shall be deducted from the bills unless exempted by the Income Tax Department.
- d. If water is used from the AIIMS, Bhubaneswar, then water charges will be deducted @1% of the Gross Bill Amount.
- e. Electrical charges as per actual meter reading shall be deducted from the bill. If connection is taken directly without installation of meter with prior permission from Executive Engineer Electrical, Then the amount as per the usage shall be deducted from the gross bill amount as suggested by Executive Engineer Electrical.
- f. All the work shall be completed within ____ months the date of issue of Work order by the institute. All the aspects of safe installation shall be the exclusive responsibility of the contractor. If the contractor fails to complete the work on or before the stipulated date, then a penalty at the rate of 02% per month of delay to be computed per day basis based on quantum of damage suffered due to stated delay on the part of the contractor (as per GCC-2023) shall be levied subject

to maximum of 10 % of the accepted tendered value of the work.

- g. The vendor shall submit the documents along with the bill for payment: -
- (a) Work Completion declaration
 - (b) Testing & Commissioning Certificate
 - (c) Material Test Certificate
 - (d) Warranty/Guarantee Certificate
 - (e) Colour Photos of Executed work at different stages on glossary paper
 - (f) No-Objection Certificate (NOC) regarding work
 - (g) GST return up-to-date Voucher.
 - (h) Bank Account Details

Article - 9: LEGAL AND PRIOR RIGHTS.

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Integrity Pact will have precedence over the Tender/Contact documents with regard any of the provisions covered under this Pact.

IN WITNESS WHEREOF the parties have signed and executed this Pact at the place and date first above mentioned in the presence of following witnesses:

.....
(For and on behalf of Principal/Owner) (For and on behalf of Bidder/Contractor)

WITNESSES:

1.
(Signature, Name and address)

2.
(Signature, Name and address)

Place :

Dated :

PROFORMA OF SCHEDULES**SCHEDULE 'E'*****(Reference to General conditions of Contract.)***

Name of Work : **“Comprehensive and Annual Maintenance Contract for 20 nos. KONE Lifts, at AIIMS Bhubaneswar.”**

Estimated Cost of Work: **Rs. 78,62,704.00**

(a)	Earnest Money	=	<u>2% of Tendered Value</u>
(b)	Performance Guarantee	=	<u>05% of Tendered Value</u>
(c)	Security Deposit	=	<u>2.5% of Tendered Value</u>

SCHEDULE 'F'

GENERAL RULES & DIRECTIONS:

Officer Inviting Tender: - Executive Engineer (Elect.), AIIMS, Bhubaneswar

Maximum percentage for quantity of items of work to be executed beyond which rates are to be determined: -

In accordance with Clause -12.2 = 50%
&12.3

Definitions**See below**

2 (v)	Engineer-in-Charge	Executive Engineer (Electrical) AIIMS, Bhubaneswar
2(viii)	Accepting Authority	Executive Director AIIMS, Bhubaneswar
2(x)	Percentage on cost of materials and labor to cover all over heads and profit	----
2(xi)	Standard Schedule of Rates	Central Public Works Department Schedule of Rates - 2025 at Delhi with up to date correction slips
9(ii)	Standard AIIMS Contract Form	GCC for CPWD Works (Maintenance) - 2023 as amended and up to and including correction slip
(i)	Time allowed for submission of Performance guarantee, Program Chart (Time & Progress) and applicable Labor Licenses, Registration with EPFO, ESIC & BOCW Welfare Board or proof of applying thereof from the date of issue of letter of acceptance	15 Days
(ii)	Maximum allowable Extension with late fee @ 0.1% of: Performance guarantee amount beyond the period provided in (i) above.	01 to 15 days.

Clause – 2.

Authority for fixing compensation under Clause 2 : **Executive Director, AIIMS, Bhubaneswar**

Clause – 2A.

Whether Clause 2A shall be applicable : **No**

Clause – 5.

Time allowed for execution of work : **3 Years (AFTER ISSUE OF WORK ORDER).**

Time of start of work: Within Seven days after issue of workorder.

Number of days from the date of issue of letter of acceptance for reckoning date of start : **07 Days**

Authority to decide fair & reasonable extension of time for completion of work : **Executive Engineer, AIIMS, Bhubaneswar**

Clause – 6A.

Whether Clause 6A shall be applicable : **No.**

Clause – 7A.

Whether clause 7A shall be applicable : **YES.**

Clause – 10B(i).

Whether Clause 10B(i) shall be applicable : **No.**

Clause – 10C.

: **Not applicable.**

Clause – 10CA.

: **Not applicable.**

Clause – 16.

Competent Authority for deciding reduced rates : **Superintending Engineer AIIMS, Bhubaneswar**

Clause – 25.

Settlement of dispute & Arbitration :

- (i) **Conciliator-** Dispute Redressal Committee (DRC) to be constituted by Executive Director, AIIMS, Bhubaneswar
- (j) Arbitrator appointing authority **Executive Director, AIIMS, Bhubaneswar**
- (k) Place of Arbitration- Bhubaneswar

Clause – 36(i). Requirement of Technical Staff and rate of recovery in case of non-compliance shall be as per the following table :-

Value of Work	Ser. No	Minimum qualification of Technical	Discipline	Designation (Principal Technical/	Minimum Experience in years	Number	Rate at which recovery shall be made from the contractor in the event of
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		Representative		Technical representative)			not fulfilling provision of clause36(i)	
							(Figures)	(Words)
For Agreement amount upto Rs150 Lakhs	(a)	Graduate Engineer OR Diploma Engineer	Elect.	Principal Technical representative	02 years for Graduate Engineer/ 05 years for Diploma Engineer	1	Rs 15000.00/-	Rs. Fifteen Thousand only

Financial Bid (schedule of quantities)

NIT NO.: AIIMS/BBSR/ENGG. /ELECT. /25/2026

A. CAMC of 20 nos of KONE make lifts at AIIMS Bhubaneswar

Sl No.	Equipment Details	AMC Price for 2026-27 (1st year)	AMC Price for 2027-28 (2nd Year)	AMC Price for 2028-29 (3rd Year)
1	43934666	₹ 60,392	₹ 66,431	₹ 73,074
2	43934667	₹ 60,392	₹ 66,431	₹ 73,074
3	43934668	₹ 60,392	₹ 66,431	₹ 73,074
4	44080272	₹ 77,506	₹ 85,257	₹ 93,782
5	44080273	₹ 77,506	₹ 85,257	₹ 93,782
6	44080274	₹ 77,506	₹ 85,257	₹ 93,782
7	44080275	₹ 77,506	₹ 85,257	₹ 93,782
8	44362167	₹ 1,01,184	₹ 1,11,302	₹ 1,22,433
9	44362168	₹ 1,01,184	₹ 1,11,302	₹ 1,22,433
10	44362169	₹ 1,01,184	₹ 1,11,302	₹ 1,22,433
11	40251708	₹ 1,06,567	₹ 1,17,224	₹ 1,28,946
12	40251709	₹ 1,06,567	₹ 1,17,224	₹ 1,28,946
13	40251710	₹ 1,09,764	₹ 1,20,740	₹ 1,32,814
14	40251711	₹ 1,09,764	₹ 1,20,740	₹ 1,32,814
15	50251712	₹ 1,21,853	₹ 1,34,038	₹ 1,47,442
16	40251713	₹ 1,21,853	₹ 1,34,038	₹ 1,47,442
17	40251714	₹ 1,18,304	₹ 1,30,134	₹ 1,43,148
18	40251715	₹ 1,18,304	₹ 1,30,134	₹ 1,43,148
19	40251716	₹ 1,21,853	₹ 1,34,038	₹ 1,47,442
20	40251717	₹ 1,21,853	₹ 1,34,038	₹ 1,47,442
	Total (excl. GST)	₹ 19,51,433.20	₹ 21,46,575.32	₹ 23,61,231.97
	Total (incl. GST)	₹ 23,02,691.18	₹ 25,32,958.88	₹ 27,86,253.72
	Total A (for 3 years) (incl GST)	₹ 76,21,903.77		

B. Procurement of batteries for ARD, Cartop and Emergency Light service

Sl no.	Battery Description	Unit	Qty	Unit Price	Total Price
1	12 Volts 7.5 AH	Nos.	40	₹ 1,374.00	₹ 54,960.00
2	12 Volts 12 AH	Nos.	80	₹ 2,323.00	₹ 1,85,840.00
	Total B (incl. GST)				₹ 2,40,800.00
Grand Total A+B					₹ 78,62,703.77

Percentage above/below the total estimated cost	<i>This is the sample. Do not quote the rate here</i>
% in words	<i>This is the sample. Do not quote the rate here</i>
Total Amount including GST (Rs.)	<i>This is the sample. Do not quote the rate here</i>

In words: - (Rupees _____ ***This is the sample. Do not quote the rate here*** only) including GST.

Note: -

- MR = To be read as Market Rate.**
- The Bidder must submit Financial Bid in On-Line Mode.
- I/We have gone through the terms & conditions as stipulated in the tender and confirm to accept and abide the same.
- No other charges would be payable by the Institute
- Quantity mentioned above is tentative, it may increase or decrease as per site requirement.
- Contractor has to bring samples as per above preferred brands only and Engineer-In-Charge shall approve one sample out of the samples brought by the contractor. The contractor has to use material of that approved sample only. No claim in this regard shall be entertained.
- In case of non-availability of material of approved make, prior approval from Engineer-In-Charge shall be obtained for another make.
- The quoted rate is inclusive of GST.

Name : _____

Business Address: _____

Signature of the Bidder:

-

Date : _____

Place : Bhubaneswar

Seal of the Bidder

Signature of Bidder with Stamp

E-TENDERING INSTRUCTIONS TO BIDDERS

Instructions for Online Bid Submission:

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION ON CPP PORTAL:

Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link "Online bidder Enrolment" on the CPP Portal which is free of charge.

As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.

Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.

Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC"s to others which may lead to misuse.

Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER ENQUIRY DOCUMENT

There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective „My Tenders" folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.

The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

Bidder should consider any corrigendum published on the tender document before submitting their bids.

Please go through the tender advertisement and the Tender Enquiry Document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

Bidder, in advance, should get ready the documents/BoQ to be uploaded as indicated in the Tender Enquiry Document and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Scanned documents to be uploaded may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document and resulting in fast uploading. It is the responsibility of the bidder to ensure that uploaded scanned documents are legible.

To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents has been provided to the bidders. Bidders can use "My Space" or „Other Important Documents"" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

Submission of Bids

Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

The bidder has to digitally sign and upload the required bid documents one by one as indicated in the Tender Enquiry document.

Bidder has to select the payment option as "offline" to pay the Bid Security/ EMD as applicable and enter details of the instrument.

Bidder should prepare the Bid Security/EMD as per the instructions specified in the Tender Enquiry Document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the Tender Enquiry Document. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white colored (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

The server time (which is displayed on the bidders" dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is

maintained using the secured Socket Layer 128-bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers' public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

The uploaded Tender/Bid shall become readable only after the tender opening by the authorized bid openers.

Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

Any queries relating to the Tender Enquiry Document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the NIT.

Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.